



Terms & conditions...

- Applications can be made at any Sandwell Leisure Trust Centre, original documentation required as evidence for eligibility. Leisure Pass is valid from the date of issue until the expiry date or until the holder ceases to be eligible.
- All leisure pass members will need to report to reception before using the facilities, to show membership card.
- Family leisure pass holders must live at the same address. Children must be aged between 8-17 years (family members i.e.; husband, wife, partner, children of applicant).
- Children over 8 years must have own membership or be included in a family membership to receive discounts.
- A Leisure Pass must be renewed every 12 months (except Leisure Pass Gold 'pay as you go' which is renewable monthly).
- Passes are not transferable and are only for use by the cardholder. Leisure Pass concessions cannot be used in conjunction with any other offers or discounts.
- Concessionary rates only apply on production of your Leisure Pass or full charge must be paid.
- Failure to produce a valid Leisure Pass card will result in the full price being charged.
- Only one discount or concession is permitted per person, per booking/activity.
- Certain activities will require pre-booking.
- Your Leisure Pass membership number must be given when pre-booking activities over the telephone and your Leisure Pass membership card will be required for verification at reception.
- 24 hours notice must be given to cancel all pre-booked activities whether paid or unpaid. Failure to do this will result in you being charged for that activity.
- Disabled persons must show and indicate proof of disability on application form to gain free Swimming.
- Opening times of Leisure Centres and facilities may vary and can be subject to change. You are advised to check with the Leisure Centre you intend to use.
- Changes to the Leisure Pass Scheme are subject to regular review.
- Lost or damaged Leisure Passes must be reported immediately at your local Leisure Centre. An administration fee will be charged for replacement cards.
- Any change in personal details or circumstances making your membership ineligible, must be notified to the Leisure Pass office or nearest Leisure Centre.
- The giving of incorrect information with the intent of defrauding Sandwell Leisure Trust will result in appropriate action being taken.
- This information will be held and processed by Sandwell Leisure Trust in accordance with the Data Protection Act 1998.
- Sandwell Leisure Trust reserve the right to refuse the use of a Leisure Pass, to withdraw the Leisure Pass if it is misused and to refuse admission to Leisure Centres.
- Online bookings are non-refundable. To cancel an online booking a minimum of 24hrs notice must be given to receive a credit of the equivalent booking value. Failure to do this will result in you being charged for that activity. Cancellations must be made by telephone, in person at the centre or online at www.slt-leisure.co.uk. Credits for online cancellations are processed by the Leisure Pass Team on 0845 659 4815
- Please note defaults on bookings will result in advanced booking privileges being revoked with a reinstatement cost being incurred.
- SLT will allow no longer than 10 mins before re-letting pre-booked activities.
- 12 months annual Leisure Pass Gold membership is non refundable. This does not effect your statutory rights.

Direct Debit Memberships

- You have the right to cancel your Direct Debit membership within the first 2 weeks of application to qualify for a full refund. You may be charged for facilities used during this period at SLT's discretion. A £10.50 'compensation for default' is charged for collecting unpaid Direct Debits.
- Direct Debit memberships are for a minimum of three months direct debit payments, cancellation within this period will result in an invoice being raised for the outstanding amount.
- Direct Debits can be suspended for a minimum period of one month, all requests must be sent in writing to the Leisure Pass Office. Direct Debit payments are taken on or around 12th of each month.
- Initial cash payment covers membership until first Direct Debit payment. This period varies dependant on joining time and may be less than a month.
- Cancellation of Direct Debit membership should be sent in writing to the Leisure Pass office and cancel with your bank. Cancellation forms are available at your nearest leisure centre.