

Booking Procedures



1. Contact the reception of the centre that you wish to book your party at either in person or by phone.
2. The receptionist will take your party details and full payment (payment is required within 7 days of booking if booked over the phone to secure the booking failing to do so will result in the booking being cancelled)
3. The centre will then call you back to confirm and discuss any queries.
4. A confirmation letter will be sent out with your invites and any other documentation.
5. Full payment needs to be made 2 weeks prior to the party.

Application for parties should be submitted on the booking form enclosed along with the appropriate payment. Cheques should be made payable to Sandwell Leisure Trust. In the event of a cancellation a minimum of 14 days notice must be given in writing by the hirers. Less than 14 days notice will result in full payment being requested.

Sandwell Leisure Trust reserves the right to cancel a booking without prior notice due to unforeseen circumstances. In such circumstances the hirer shall be refunded the payment or offered an alternative booking.

All lockers require a 20p coin (non refundable) to operate them. No outdoors shoes to be worn on poolside.

The use of ANY photographic, video or image text messaging equipment is prohibited in any part of the centre, unless with the expressed permission of the centre manager.

Under 8's Admission Policy

Children under the age of eight years must be accompanied in the water by a parent or responsible adult at least 16 years of age. A parent or responsible person of at least 16 years of age may accompany up to three children between 4-7 years old.